



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

Frequently Asked Questions (and Answers):

updated 3/31/20 – 7:00 am

1. Is the Y closed?

Yes. And unfortunately, the Governor has not yet provided insight into the length of the shut-down. We will update you once we know more.

2. What will the Y do with our continued support? Don't you have available cash for an emergency?

Your support will allow us to provide support to our working staff. It will also allow us to cover our mandatory expenses without going into significant debt.

3. What are your staff doing while you are closed? If there are no members what can they be doing?

During the Stay at Home Order our staff are staying at home. Our full time staff are still communicating with our members via email and social media. They have also shut down unnecessary equipment to save resources while we are closed. Our staff continue to keep busy by providing at home workouts on our website, planning for reopening and future events.

Once the Stay at Home Order is lifted, we hope to take this opportunity to get to areas we are normally not able to get to when members are present in our facility. This is also a great time to perform our annual pool shut down for maintenance. This time will take the place of our August shut down we plan on every year. We will not be closing the pool in August, as we normally do, since we have been able to get to most of the items during this closure.

4. How can I help the Y?

We would ask for your prayers - not just for the Y but for our entire community. There are many people affected economically, not to mention medically.

Please consider keeping your membership during our period of closure. We know not everyone can do this - and we understand.

5. Are you planning on drafting on April 15, 2020?

No. We will not be drafting on April 15th. However, if you would like to continue to support the Y financially during this time you can email Rob to have your draft turned back on. Rob can be reached at: robi@wcymca.org

7. Will you be refunding the March draft payment?

The March 15th draft covers your membership from March 1st to March 31st. Since we were forced to close mid-month (March 17th), we are working out how to rectify that situation. You can expect a partial month once we reopen, but we do not know yet what that will look like, as it depends greatly on when we are able to reopen. We will clarify this when we know more.



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8. Am I able to give a donation to the Y at this time?

Yes. We are still checking our mail on a regular basis. Any donations during this time would be greatly appreciated. You can mail a donation to:

Williams County Family YMCA
1 Faber Dr.
Bryan, OH 43506

8. I am a Silver Sneaker, what do I need to do?

Nothing. However, we get paid by the amount of visits you have at the YMCA. Since the Y is closed, we will not be receiving any revenues from this. The best way to support us would be to consider a donation. You can mail a donation to: Williams County Family YMCA, 1 Faber Dr. Bryan, OH 43506

If you have more questions, the best way to reach us is at:

Rob - robi@wcymca.org