

rTeams at Restore

FREQUENTLY ASKED QUESTIONS

HOW DO I FIND OUT WHAT rTEAM OPPORTUNITIES ARE AVAILABLE?

Visit the VIP - Guest services table to get information on the next Meet & Greet and sign up for Growth Track.

HOW DO I BEGIN SERVING?

Sign up to attend **Starting Point**; the first step in our Growth Track.

HOW OFTEN DO I VOLUNTEER?

Frequency will depend on the role and area you serve in, however the majority of volunteers serve on an every-other-week schedule, for a period of three to six months.

DO YOU DO BACKGROUND CHECKS?

Yes. We do background checks on all rKids volunteers and selective background checks are administered on many other volunteer roles as well.

WHAT SHOULD I WEAR?

All Restore volunteers are given a volunteer t-shirt. When you serve, we ask you wear your volunteer t-shirt, along with appropriate seasonal clothing and shoes. Many people choose to wear a solid long-sleeved shirt under their volunteer t-shirt, or to bring a sweater or jacket in the cooler months. If your role requires you to serve outside, then dress appropriately for the weather. Depending on their particular role, select volunteers wear Restore Volunteer lanyards. Your rTeam leader will provide lanyards if they are required for your role.

WHAT IF I AM INTERESTED IN LEADERSHIP?

Contact your rTeam leader or a staff member at your location to talk about leadership roles.

WHAT IF I HAVE A SCHEDULING CONFLICT?

When a volunteer has a conflict, they are responsible for communicating their situation to their rTeam leader. Because every volunteer role is vital in creating a great atmosphere for our guests, we ask volunteers to take the responsibility of finding a replacement if they are unable to serve.

DO I SIT IN THE WORSHIP EXPERIENCE WHEN I SERVE?

We want every volunteer to attend the worship experience each weekend. Your rTeam leader can give instructions on where to sit, and when to enter and leave the auditorium in a way that limits distractions.

CAN I BRING A FRIEND TO SERVE WITH ME?

We want you to not only invite your friends and family to worship with us on the weekend, but to invite them to become a part of our volunteer teams too. The best way to get started is to bring them to the VIP - Guest Services table so they can sign up to attend **Starting Point**.