



NCDS COVID-19 FAQs

Will NCDS be open for the 2020-21 school year?

Yes, it is the NCDS's goal to safely open. NCDS is committed to providing in-person classroom interactions. THHS Child Care Licensing is our licensing agency. To date, this agency has not closed schools. Northway Christian Church Council has approved NCDS's operational plan for the 2020-21 school year. Both THHS Child Care Licensing and Northway Christian Church have approved NCDS's opening this fall.

If an NCDS family chooses to withdraw due to COVID-19, will families be refunded?

The NCDS Board has voted to uphold the 2020-21 Tuition and Refund Policy. However, withdrawn families are not required to fulfill the balance of their 2020-21 tuition obligation. Please note, the withdrawn child(ren) will not be considered a current student.

If NCDS closes, will families be refunded?

This has been predetermined by the NCDS Board of Directors. If NCDS has a protracted closure due to COVID-19 and we miss:

- Less than a total of 20 scheduled school days – neither refunds nor discounted tuition will be given.
- Between 21 and 39 scheduled school days – a 25% or 50% discounted tuition credit will be offered to families who request financial assistance in writing.
- Over 40 days – all families will receive a 50% discounted tuition credit and have the option to withdraw from online learning without penalty. Written notice must be provided 30 days prior to next tuition payment.

If there is a COVID-19 case at NCDS, will the entire NCDS close or just the affected classroom?

The Dallas County Health Department will make this determination. The health department's decision is completely out of NCDS's control. Please note, NCDS will follow all directives, recommendations and guidelines given by the health department.

Additionally, if an NCDS employee or child enrolled at NCDS tests positive for COVID-19, NCDS must report this case to the following groups:

- Dallas County Health Department
- THHS Child Care Licensing
- NCDS families and employees
- Northway Christian Church

With regards to the child or employee diagnosed with COVID-19, NCDS will keep his/her identity confidential to the extent possible as required by law.

In the event of a COVID-19 case, will NCDS require testing for children and employees?

NCDS will follow all guidance provided by the Dallas County Health Department. That said, NCDS would encourage families and employees to speak to their own health care professional about the need for testing.

When would NCDS consider distance learning?

While distance learning is not the preferred method of instruction for the early childhood education experience, NCDS will consider distance learning for closures of two weeks or longer.

Is the playground open to free play before or after school?

The NCDS Playground is CLOSED to the public and all student families until further notice to ensure proper COVID-19 cleaning protocols are maintained.