WELCOME HOSTS

DAYBREAK HOST TEAM



OUR PURPOSE

The Host Team exists to help people move from the street to their seats by creating clear, intentional, and welcoming pathways for every person to feel seen, known, and loved here at Daybreak.

OUR WHY

We are not just volunteers.
We are hosts welcoming people to our home, creating memorable moments, and sharing the love of Jesus with others.

OUR WIN

We hope that every person who walks onto our campus feels seen, welcomed, and invited into the community.

We know we're winning when:

- Guests feel welcomed and at home.
- New people come back and Daybreakers take their next steps
- Our team enjoys serving together
- We're growing together

OUR IMPACT

- **People feel seen** - A simple smile or greeting reminds someone they matter.
- **Anxiety turns into comfort** - guests go from unsure to at ease within minutes.
- **Barriers are removed** - Friendly help and direction make it easier to engage.
- **Guests come back** - First impressions often determine if someone returns.
- **People encounter God** - When hearts feel safe, they're more ready to receive.
- **Moments turn into life change** - A warm welcome can be the first step in someone meeting Jesus.
- **The lonely are invited into community** - A moment of kindness can lead to an unexpected friendship.
- **The church feels like family** - Hospitality turns a service into a relationship.

The Role and Responsibility

Welcome Hosts are responsible for meeting and connecting with guests who are looking to plug in or take their next steps.

- Answer questions to those who need assistance.
- Know the location of the buildings and classrooms on the campus to be able to give directions *(Campus Map)*.
- Understand ministries and how to get connected with them *(Website)*.
- Provide resources to those who need help.
- Help guests get connected to groups, classes, and teams.

First-Time Guests: First-time guests coming to the Welcome Center are looking to get connected with the community.

- Please extend a warm welcome to new guests; take a moment to get to know a little about them!
- Remember to introduce yourself by name and use their name when addressing them.
- Make sure each new guest completes a Connect Card and receives a New Guest Gift.
- Every new guest should be invited to sign up for BELONG BRUNCH *(through the website or QR Code)*.
- Those looking to get connected right away should get information on NEXT STEPS - groups, classes, and teams. They can go to our website under Next Steps, or we can give them the most recent handout. If classes are taking a break - that should be communicated to them!