
Crossroads Next Steps Team

The Next Steps team is designed to help guests and new members:

- ***Feel welcomed and prepared for on Sundays and Wednesdays***
- ***Connect to a Life Group and Bible Study***
- ***Be personally invited to upcoming events***

The Next Steps Serve Team Leader will communicate directly with Morgan Peek to carry out the vision of the church and to maintain a clear understanding of the team.

Feel welcomed and prepared for on Sundays and Wednesdays:

- This team will be responsible to staff 3 “Greeters” on Sunday mornings in the following positions:

1 South Foyer 2 Welcome Center

These greeters are critical to be a first smile people see on Sundays. They should be in the practice of opening the door for people and asking if they can help show them any specific ministry area (ie. Preschool, Children, Students, etc.)

- This team will also be responsible to staff 1 “Greeter” on Wednesday night in the Welcome Center entrance.

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Connecting to Life Groups and Bible Studies:

NEXT STEPS FOYER this is a new process that we are really excited to see come to life! The foyer in the middle of the worship center (between the balcony stairs) will become our next steps foyer. On Sunday mornings this is the area we would like to “funnel” anyone who may be a first time guest who is looking to turn in their Next Steps card in exchange for a gift or maybe a repeat guest who is ready to step into Life Groups for the first time and would like someone to walk them to the room. Maybe they are just ready to have a conversation about what Wednesday nights look like for our church. This is going to be the place for those conversations to happen in a natural environment. This would be a great time to offer a “tour” of the facility so maybe on their next visit they would like to stay for LifeGroups.

Personal Invitations and Follow Ups:

As we collect information on guests it is important that they get personal follow up and invitations to join in the life of our church. Currently, the staff members are calling/ emailing people as we get their information. However, we would like to add another layer of that to a lay person that is in their similar demographic to call them and invite them back to an event or a small group with them. This information will come from Morgan to the team for contact.

New Member Follow Ups:

New members typically join with a lot of excitement and enthusiasm to serve. As the Pastors and staff walk them through the New Members Class we highly encourage the next steps of involvement in small groups and serving. However, to add yet another layer of accountability and invitation we would like for this team to follow up 1 month after the completion of the class to check in with new members. Potentially grab a lunch or coffee with them and help them form deep relationships inside the church.