

# HOPE FELLOWSHIP CHURCH

## Planning Centre Giving:

### ***A. Online Giving***

We have set up online giving through Planning Center Online, a software system used for a variety of ministries at the church. Visit our giving website [here](#)!

On this page, you'll be able to send through a one-time donation or set up a recurring donation (weekly or monthly) to either the church (Budget, Building Fund, Deacons Fund, etc.) or one of the many weekly Causes we support (listed each week in the bulletin such as World Renew or Disaster Response Services). Unfortunately, a generic 'weekly cause' donation can't be used for ongoing Cause donations. You will be emailed a receipt from both Planning Center as well as Stripe, our credit card processor, for each transaction.

If you are a member or regular attendee at the church, you also have the opportunity to Log In using the link at the top of the page to create and update your Profile. To keep things simple, there is no password to enter or remember. To access your Profile, simply enter your email address or cell phone number and you will receive a message with a unique 6 digit code each time. Once you've logged in, you can update settings such as receipt preferences, review your donation history and create or update recurring donations.

### ***B. Church Centre App***

**Download:** [IOS App](#)

**Download:** [Android App](#)

As part of Planning Center, you also have the option of using their app to process donations. Available for iOS and Android, the app is called "Church Center App" and allows you to donate (both one-time and recurring) as well as add debit/credit cards and review past giving (including both online and off).

The app is linked to your cell phone number and will prompt you to connect to your account in Planning Center to access or update your debit/credit card info. Once set up, you don't need to enter a code before each donation.

### ***C. Text to Give***

Our church is now using a Text-to-Give service that is also offered by Planning Center. This system involves creating a link between your mobile number and Hope Fellowship to simplify future donations.

To get started, simply text your first donation amount (e.g. "5", "20", "100" ect.) to the number 84321 to receive back a link to a website. This link will show the various churches in our area that use Planning Center. Once you've selected Hope Fellowship Courtice CRC and confirmed your email and payment method, your initial donation will be processed. From there, each donation to our default fund (our General Budget) just needs a text with the amount!

To direct your donation to one of our other Funds or Causes, we've set up Keywords to ensure they end up in the right place. Simply text your donation amount and then the keyword (e.g. "50 foodbank")

The main Keywords are:

- "budget" for the Budget (or just send an amount without a keyword)
- "vision" for the Vision Offering
- "building" for the Building Fund
- "deacons" for the Deacon's Fund
- "gate" for Gate 3:16
- "kitchen" for St. Vincent's Kitchen
- "foodbank" for the Hope/Zion Food Bank
- "refuge" for The Refuge Youth Outreach Centre
- "phc" for the Durham Pregnancy Help Centre
- "prc" for the Pregnancy Resource Center in the Dominican Republic

Please note that only one-time donations can be made by text; our Online Giving page must be used to set up and manage any recurring donations. The Giving page must also be used to manage your debit/credit cards.

Important Note: Both Online and Text-to-Give methods allow you to donate using a debit visa card or with a credit card. There is a cost to the church for these transactions (around 2.5%) however you will be receipted for the full amount you donate.