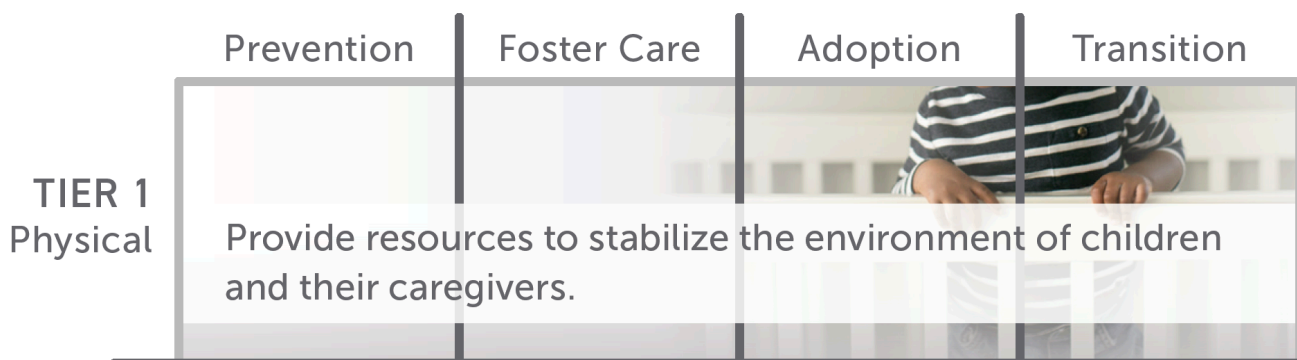


“Truly, I say to you, as you did it to one of the least of these my brothers, you did it to me.” – Matt 25:40

While meeting these needs is essential, the opportunity of Tier 1 is to go deeper than a transaction. We experience hope by moving beyond benevolence to real connection. There are some basic but important best practices when meeting a Tier 1 need:



Bring someone with you

If you are going to someone's home, never go alone. Jesus sent his disciples out 2 by 2 for many reasons. It is wise to be above reproach and protect the people you are helping.



Avoid assumptions & Maintain confidentiality

Avoid assuming anything based on what you observe or the little you know. There is always more to the story– we don't know the circumstances that led a person to the crisis they are in. You're there to show love and compassion. Honor details of clients we are serving. Don't share private details publicly.



Call the caseworker

If you have any questions, concerns or follow up, call the caseworker. As the connection point to the family, they can give you tremendous insight.



Be encouraging

Encouraging words have power. Look around and find the strength you see in the people you meet. Tell them. Lift their spirits. Be a light in a dark time for them.



Engage with additional needs

When you meet the first need, you may find other things to help with. Rather than giving cash, you should buy physical items. Engaging in the process of meeting specific needs allows you to participate alongside the family.